



Ardeley St Lawrence Church of England Primary School and Nursery

School Lane, Ardeley, Stevenage, Hertfordshire, SG2 7AJ

Tel: **01438 861284** Website: www.ardeley.herts.sch.uk

Email: admin@ardeley.herts.sch.uk

Head Teacher: Mrs Barbara Young



Friday 10th February 2023

Dear Parents and Carers,

The Governing Board met this week for an extraordinary meeting to review and discuss events of the last few weeks.

During the meeting, we discussed the process being followed to assess the concerns and complaints that had been made by parents regarding the school. We are satisfied that both Ms Lauezzari, as Chair and Mrs Young, as Head Teacher are following the school's 'Concerns and Complaints' policy and the issues will be addressed with specific parents where relevant.

Changes have been made already which align with the strategy set by the Governors. Our role is "eyes on, hands off" and it is not our job to be involved in day to day running of the school. We understand that changes may not always be popular with some parents or indeed staff however, they are a normal part of school life. Education is an ever-evolving field, and schools must adapt accordingly in order to ensure the delivery of the best possible outcomes for children in our care.

The Governing Board would like to take this opportunity to remind all in our community that, while everyone is entitled to their own opinion, discussions with members of staff must remain respectful and non-confrontational. We would like to see kindness in both the face to face and on-line communication. At the end of the day, we all share in a joint purpose. Please refer to our 'Parent Code of Conduct' which can be found on our website if you need further guidance.

We are aware that a number of staff have left which may be concerning for parents and children. However, this is inevitable in any organisation, and we are reassured that recruitment is progressing well. We look forward to welcoming excellent new staff to Ardeley in the not-too-distant future.

Finally, the Board would like to make it clear that we fully support Mrs Young in her role as Head Teacher. We would like to thank you for how much you care about the school, and we look forward to seeing the school develop and grow in the Ardeley ethos of fellowship and faith.

Yours Sincerely

The Board of Governors

Ardeley St Lawrence Church of England Primary School



Loving and Learning in Fellowship and Faith